

Visitor Requirements

Massachusetts

Possibly one of the riskiest activities at any licensed facility is simply letting someone into the building. If employees don't pay attention and follow CCC Rules as well as company House Policies, the safety of each and every individual could be at risk.

Employees must strictly follow the below stated Visitor Requirements, which are specifically designed to enhance security and safety within our licensed facilities.

What is a Limited Access Area?

An indoor or outdoor area on the Premises of a Marijuana Establishment where Marijuana or Marijuana Products, or their byproducts are cultivated, stored, weighed, packaged, processed, or disposed, under the control of a Marijuana Establishment, with access limited to only those Marijuana Establishment or Laboratory Agents designated by the Establishment after receipt of a Final License.

Visitor Requirements

All visitors must be 21+ and their **ID must be checked each time** they visit.

Visitor Identification Badges

Prior to entering a Limited Access Area, all visitors, including outside vendors, contractors or others, must obtain a visitor ID badge. The badge must be visible while in the Limited Access Area.

Visitors must return the visitor ID badge upon leaving.

The Visitor Log

All visitors must also be logged in the Visitor Log. We recommend that the Visitor Log include the following at a minimum: Name, Date, Entry Time, Departure Time, Reason for Visit. Please always remember, the Visitor Log is an official record of the business. All information must be accurate and professional.

Recommended House Policy: When allowing the visitor to fill out the Visitor Log, someone on your team should verify that the name written in the log matches the ID presented.

Visitor Escort

All visitors, including contractors, must be escorted at all times by a badged employee. Never leave visitors unattended in a room with inventory or cash.

Recommended House Policy: Maximum of 5 visitors per badged employee at any given time.

500.110: Security Requirements for Marijuana Establishments

(4) Limited Access Areas.

(e) Following receipt of a final License, all outside vendors, contractors, and Visitors shall obtain a Visitor Identification Badge prior to entering a Limited Access Area and shall be escorted at all times by a Marijuana Establishment Agent authorized to enter the Limited Access Area. The Visitor Identification Badge shall be visibly displayed at all times while the Visitor is in any Limited Access Area. All Visitors shall be logged in and out and that log shall be available for inspection by the Commission at all times. All Visitor Identification Badges shall be returned to the Marijuana Establishment on exit.